



Panic Hardware UL305 Product Safety Alert

RE: Advanced Hardware Technologies (AHT)
8000 / 9000 Series Panic Exit Hardware

Dear Valued Customer:

Samples of the above named products purchased commercially have failed critical life safety tests performed by an independent testing laboratory (see enclosed laboratory report), which provides objective evidence that the UL305 Panic Hardware and ANSI (Grade 1) rating standards claims made by the importing company doing business as Advanced Hardware Technologies (AHT) are false.

These are not Jackson Corporation products. The AHT products tested are copied from original Jackson Corporation engineering designs, and imitate the distinctive trade dress of the Jackson 1200 series exit devices, however, the AHT products DO NOT have equal mechanical performance (endurance, emergency operation, elevated ambient exposure). The AHT instructions are copied from the original Jackson engineering drawings, but these products are not **Jackson** Corporation products and should not in any way be represented, implied or otherwise, as original **Jackson** Corporation products. Jackson Corporation has authorized its legal counsel to warn AHT of the consequences of continuing to market inferior knock-off products that are outwardly identical to Jackson Corporation products that comply with UL305.

This Product Safety Announcement is being implemented because **the panic exit devices from AHT that were independently tested fail to function under elevated heat conditions, (ie. conditions associated with Fire)**, contrary to AHT's printed claims. The AHT products have **failed** to meet the **UL 305 Panic Hardware Standard** and therefore cannot meet the **ANSI Grade 1 Standard**. Based on the test results, AHT panic exit devices currently installed are unsafe and may need to be replaced immediately. Jackson Corporation has instructed its legal counsel to bring the test results to the attention of ANSI, UL, and the Federal Trade Commission.

Resellers of AHT products are also at risk of **product liability lawsuits** for personal injuries caused by the foreseeable failure of AHT panic exit device failure during fires. To help you to mitigate this risk, we have UL 305 approved and ANSI Grade 1 **Jackson** Panic Exit Devices in stock and available for immediate shipment. We will work with you to implement the most cost effective replacement solution for your situation. Please call us at 800-533-6229 to make arrangements.

